

Hospital Patient Costing Conference

24th–25th March 2011 | Brisbane Marriott Hotel

How much will your casemix cost you?

Featuring Keynote Presentations From:

- National Hospital Cost Data Collection (NHCDC) Technical Reference Group
- Clinical Costing Standards Association of Australia (CCSAA)

A Comprehensive Programme Covering:

- Development of the Australian Patient Costing Standards
- Activity Based Funding systems
- Principles of building an activity based budget
- The changing role of the Costing Unit in effective resource management in health
- Measuring patient costing quality
- Service weights and patient costing
- Does our costing methodology provide the right information to effect and support change?
- Patient costing and casemix funding in rural Australia
- Balancing costs and quality
- The benefits of internal reporting
- Benchmarking of detail cost components
- Using costing data to improve paediatric health care
- Using costing data to change pathology ordering practices

PLUS – Practical Pre-Conference Workshop: Wednesday 23rd March 2011

Managing Activity Cost Mismatch

Led by Colin McCrow, *A/Technical Manager – Activity Based Funding, Special Projects, Finance Branch, Queensland Health*

Endorsed by



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Hospital Patient Costing Conference

Day One: Thursday 24th March 2011

8:30 Registration and coffee

9:00 Opening remarks from the Chair

9:10 **KEYNOTE OPENING ADDRESS:
Patient Costing: Where Have We Come From and Where
Are We Going?**

- Brief historical review of patient costing in Australia
- Why costing matters for hospitals and funding authorities
- The critical issues impacting the costing community
- The role of the Clinical Costing Standards Association of Australia
- Priorities for 2011 and beyond

Dean Athan, *Chairman, Clinical Costing Standards Association of Australia (CCSAA); and MIS Manager, Peninsula Health, Victoria*

9:50 **KEYNOTE ADDRESS: Development of the Australian Patient
Costing Standards**

The past 13 rounds of the National Hospital Cost Data Collection (NHCDC) has seen an continual increase in the number and proportion of patient costed episodes, yet the results, when examined critically, have not demonstrated increased reliability of cost allocation. This deficiency in Clinical Costing has been noted in the recent Productivity Commission Research Report into the performance of Public and Private Hospitals during 2009. The agreement of all Australian jurisdictions to move to Activity Based Funding has required a dramatic updating of the costing standards infrastructure to provide the funders, providers and regulators appropriate confidence in the reliability of the National Hospital Cost Data Collection result.

This presentation will cover the need for reform of the costing standards and the major improvements that have been undertaken both to the Standards themselves and the Quality Framework that has been developed to provide reassurance for the quality of the cost calculations in the submitted cost data.

Kevin Ratcliffe, *Principal Consultant – Purchasing and Costing, Purchasing and Performance Management, Department of Health and Human Services Tasmania*

10:40 Morning tea

11:10 **Patient Costing in Victoria**

Victoria has a long history of patient level costing that initiated when Casemix Funding was implemented in 1994. This presentation will look at the current status of patient level costing in Victoria, the issues and challenges facing the sector and the direction forward to improve the utility and quality.

Julie Brophy, *Manager – Funding Systems and Costing, Department of Health Victoria*

11:50 **Activity Based Funding System**

Activity Based Funding and the National Health Reform Agenda presents the biggest change to the management of the delivery of healthcare in Australia, Ever! One of the key components in meeting this change is a fully functioning Activity Based Funding System (ABF). It is from this type of system that we need to be

able to analyse data that not only correctly informs us of the cost of providing health care services, but also allows us to analyse the quality of those services. There are a number of systems on the market today some which meet or exceed existing business functionality requirements and others which fall far short of those requirements. This presentation will relate the business functionality required to meet your ABF outcomes and review this against the possible system designs that will meet this need.

Colin McCrow, *Manager – Technical ABF Special Projects, Queensland Health*

12:30 Lunch

1:30 **Principles of Building an Activity Based Budget**

- Traditional Hospital Budgeting
- Activity Based Budgeting
- Benefits of Activity Based Budgeting
- Case Study – Challenges and Pitfalls

Ken Morrissey, *Manager – ABF and Clinical Costing, Royal Brisbane and Women's Hospital*

2:10 **Measuring Patient Costing Quality**

- The need to measure quality
- The Quality Framework
- Implementation
- Next Steps

Bill Stomfay, *Finance Branch, Queensland Health*

2:50 Afternoon tea

3:20 **CASE STUDY: The Benefits of Internal Reporting**

Austin Health has put a lot of effort into integrating costing information into their performance reporting system to enable the information to be used for internal decision making.

This presentation will describe how they went about doing this and talk about the benefits to the organisation.

Joanne Siviloglou, *Financial Analyst, Austin Health*

4:00 **PANEL DISCUSSION: Delivering Quality Care and the Bottom Line**

Activity Based Funding and the National Health Reform Agenda are already beginning to cause a seismic shift in culture for Australia's healthcare sector by bringing the patient costing to the forefront with safety and quality of care.

This panel discussion will address the issue of how to engage all healthcare professionals in the changes ahead and how to create a culture focused on delivering patient centred care within financial constraints.

Panelists to be advised

4:40 Closing remarks from Chair

4:50 IIR invites all speakers and delegates to an informal networking drinks reception

Sponsorship & Exhibition Opportunities

The **Hospital Patient Costing Conference** is a unique opportunity to hear about patient costing activities across the country – featuring representation from all levels of the health system.

Sponsoring and Exhibiting is an ideal opportunity to demonstrate your products and services to a tailored audience eager to hear of solutions to help prepare for the Activity Based Funding reforms that lie ahead.

For further details and to receive the available options, please contact *Samantha Gilroy* on +61 2 9080 4042 or email *sgilroy@iir.com.au*



Day Two: Friday 25th March 2011

8:30 Morning coffee

9:00 Opening remarks from the Chair

9:10 So, Who are we Costing for Anyway: Does our Costing Methodology Provide the Right Information to Support Effective Management?

- Are we meeting the needs of all of our “customers”?
- Examines the usefulness of costing methodologies, standards and costing outputs in use in Australia
- Reviews alternative costing approaches (including Activity Based Costing, Lean Costing etc)
- Proposes strategies to improve the relevance of costing information to health service managers

Grantly Hunt, *Manager – Activity, Costing and Funding, Hunter New England Health*

9:50 Getting out of the Office and into the Organisation: The Changing Role of the Costing Unit in Effective Resource Management in Health

Until now Clinical Costing Units have played an important role in building patient costing systems and profiles that accurately capture all costs and services delivered along the patient journey. But for too long, this priceless information has not moved beyond the costing department into the mainstream of critical financial and clinical decision making. This session will discuss the reasons for this and propose some simple and timely solutions.

Chris O’Gorman, *Health Consultant*

10:30 Service Weights and Patient Costing

- Appropriate use of Service Weights
- AR-DRG V6 Service Weight Development
- Future Development

Bill Stomfay, *Finance Branch, Queensland Health*

11:10 Morning tea

11:40 A Healthy Obsession with Detail

This will look at the benchmarking of detail cost components such as diagnostics and theatre that comprise the patient level costs. This provides a basis for improving the quality of costing, flagging systemic issues, whilst also providing a basis to work with clinicians, allowing them understand the relationship between the inputs into the care of the patient which they control and the output cost and its relation with revenue.

Stephen Cole, *Manager – Casemix Financial Reporting, Financial Services, Gold Coast Health Service District*

12:20 Patient Costing and Casemix Funding in Rural Australia

- Cost differentials of Rural and Remote Hospitals in Australia
- Is there a difference in the cost and length of stay of Rural and Remote patients?
- Benchmarking between Rural and Remote Hospitals
- Indigenous patients in Rural and Remote Hospitals

Adrian Shea, *Senior Consultant, Thinc Health; and previously Executive Director Corporate Services, Queensland Health*

1:00 Lunch

2:00 CASE STUDY: Using Costing Data to Improve Paediatric Health Care

- Using patient costing data to understand differences between paediatric and adult patients
- Understanding cost differences between peers through the Children’s Hospital’s Australasia (CHA) Benchmarking Project
- The next challenge – Emergency department costs

Elizabeth Chatham, *Chief Executive Officer, Women’s & Children’s Hospitals Australasia (WCHA)*

Christine Fan, *Manager – Management Support & Analysis Unit, The Children’s Hospital at Westmead*

2:40 CASE STUDY: Using Costing Data to Change Pathology Ordering Practices

- At the Gold Coast Hospital staff from Decision Support Services are included in all major projects that involve patient activity
- The Pathology Utilisation Group commenced in 2008 to improve pathology ordering practices. DSS provided costing data and analysis to identify areas for investigation and monitor improvements
- This presentation will provide an overview of the project, what DSS was able to contribute and the project outcomes

Sandra Ryan, *Manager – Decision Support Services, Gold Coast Health Service District*

3:20 Closing remarks from the Chair

3:30 Close of conference and afternoon tea

Practical Pre-Conference Workshop: 1–5pm, Wednesday 23rd March 2011

Managing Activity Cost Mismatch

There is a degree of Activity Cost Mismatch in every costing system. While this does not prevent the delivery of Quality Health Care Services, it will significantly impact our ability to analyse and identify opportunities for improvement in the cost effectiveness and quality of those services.

This workshop is designed to assist participants identify the common causes of activity cost mismatch and the effect this has on the accurate calculation of patient level costing that is required in an Activity Based Funding (ABF) Environment.

The workshop will utilise two presentations, one on Cost Centre Management design and the other on Activity Management. Participants will then use this knowledge to analyse the potential causes of activity cost mismatch in their organisation. This exercise will be followed by participants undertaking an activity cost mapping exercise for a service in their organisation that they are already familiar with.

About the Workshop Facilitator

Colin McCrow has a professional background in Nursing with specialities in Midwifery and Neonatal Intensive Care and worked in various clinical roles for 14 years. After working in Nursing Management roles for a three years an opportunity to work on the Clinical Costing Project arose in 1997. From 1997 to October 2000 Colin managed the Royal Women’s Hospital (Brisbane) Activity Based Funding database before moving into the role of managing the Application Support Service for the ABF system which he lead for ten years. Colin has recently moved into the role of Manager Technical ABF and is currently representing Queensland at National level on three ABF working parties.

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Registration Details

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	PRICE	GST	TOTAL	SAVE	PRICE	GST	TOTAL	SAVE	PRICE	GST	TOTAL
Conference Only (24–25 March 2011)	\$1,495.00	\$149.50	\$1,644.50	\$440	\$1,695.00	\$169.50	\$1,864.50	\$220	\$1,895.00	\$189.50	\$2,084.50
Conference & Workshop (23–25 March 2011)	\$1,895.00	\$189.50	\$2,084.50	\$440	\$2,095.00	\$209.50	\$2,304.50	\$220	\$2,295.00	\$229.50	\$2,524.50



Use your QR Reader App on your smartphone and scan this code to take you directly to the secure registration page.

Conference Venue:

Brisbane Marriott Hotel
515 Queen Street
Brisbane, QLD 4000
Phone (07) 3303 8000
Fax (07) 3303 8089
URL www.marriott.com.au

Registration Fees Include:

Entrance to the relevant sessions that you have purchased; lunch and all available presentations in PDF, five working days after the event. They do not include airfares or hotel rooms.

Cancellation Policy & Substitutions:

Cancellations must be advised in writing at least 10 working days prior to the event. An administration fee of \$550 (inc 10% GST) will be incurred for cancellations. A refund will not be given if a delegate fails to attend or cancels within 10 working days prior to the event. A password to download the conference presentations that are available will be sent to paid delegates who cancel in the non-refund penalty period. Substitutions can be made at any time before the event without penalty.

Accommodation & Travel:

For your convenience, please access this event via our website and click on the 'Venue, Accommodation and Travel' tab or call the Lido Group on 1800 817 339. Travel and accommodation fees are not included in the conference fees. We do not refund airfares or hotel expenses if the event is cancelled.

Dress Code:

Smart casual wear is suggested along with a sweater or jacket in case the conference room is cool.

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Payment Terms:

Payment must be made prior to the event or admittance will not be permitted. A tax invoice and confirmation letter will be emailed to the attendee upon completion of a valid registration. Payment may be made by EFT, cheque or credit card.

Conference Papers

Papers will be available for download from our website five working days after the event. These are available for purchase online at: www.iir.com.au/patientcosting

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To register please contact
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VIP Code

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Event Code

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- Overview of the Australian Patient Costing Standards
- Review of current practice
- Principles of Costing an Activity Based Budget
- The impact of patient cost on the financial performance of health
- Managing patient cost and quality
- Case studies of patient cost in the right information to effect and report change
- Patient cost and quality: finding it in your data
- Review of current practice
- The benefits of patient costing
- Implementing an activity based budget
- Using costing data to manage patient cost
- Using costing data to manage patient cost

PLUS – Practical Pre-Conference Workshop: Wednesday 23rd March 2011
Managing Activity Cost Methods
2011 Costing Method, Financial Manager, Activity Based Funding, Clinical Program, Finance Director, Strategic Health

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